

EQUIFAX SECURITY BREACH

UPDATE

At the Department of Child Support Services (DCSS) information security is important to us. We strive to protect all of the information entrusted to us by taking all reasonable and prudent actions to ensure data security.

Due to the recent events related to the Equifax security breach, DCSS suspended sending any data files to Equifax until our Department receives assurances from Equifax that its security measures are adequate to protect the data of our participants.

Upon receipt of Equifax's certification that their system software is up to date and all relative security controls have been tested and verified, DCSS will make a determination when to resume sending child support participant data to Equifax.

We feel transparency is vital when situations occur that affect our participants. We take these situations seriously and strive to take appropriate actions in a timely manner.